

# HOPPER TRAVELS

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## COVID-19 BOOKING POLICIES

Our clients' safety and peace-of-mind is paramount, and we remain vigilant in our attention to this global health concern. In response to COVID-19, we have updated our fee structure to account for the extra time and research that is involved in booking, canceling and rescheduling travel plans due to the ever changing landscape. Please note that these fees will apply in conjunction with Hopper Travels' normal consulting fees.

COVID-19 Planning	Fees
<b>Custom Trip Planning*</b> <i>*Up to 10 days and up to 10 people</i>	\$300 Domestic \$500 Caribbean \$1,000 International
<b>Hotel Booking Only</b> <i>When no research is involved and you would like to book a specific hotel with Avenue Two Travel's amenities &amp; VIP status.</i>	\$50 per hotel
<b>Hotel Booking Research</b>	\$100 per city
<b>Hotel Booking Changes</b> <i>Includes changes to dates, room categories, promotions.</i>	\$25 per transaction
<b>COVID Booking Research</b> <i>*1-hour minimum.</i>  <i>Includes the time spent researching the specific travel bans and restrictions of each destination as well as requesting hotel availability and pricing.</i>  <i>Should your trip materialize, a \$100 credit will be applied to the Hopper Travels' flat domestic/international planning fee.</i>	\$100 per hour
<b>COVID Change Fee</b> <i>*If replanning the same itinerary for a later date.</i>  <i>If creating a new trip, normal consulting fees will apply.</i>	\$300
<b>COVID Cancellation Fee</b> <i>*For new bookings planned after September 1st.</i>  <i>Should your planned trip get canceled due to COVID-19, we will cancel all components and work with our partners to advocate on your behalf for flexibility regarding cancellations and penalties, so that all possible credits and refunds may be issued.</i>  <i>However, please note that upon booking, you will agree to the Terms and Conditions of the suppliers and that Hopper Travels will not be held liable for situations which are out of our control.</i>	\$50 per hotel for hotel bookings \$250 per person for highly curated itineraries

Although we have every hope COVID-19 will be contained and run its course sooner rather than later, we cannot predict what may transpire. We are so very grateful for our clients' loyalty and understanding, and it is a pleasure to help travelers navigate our beautiful, unpredictable world!

Travel planning fees are based on cost of land arrangements only. Any fees charged for services by Alysia Hopper/Avenue Two Travel are non-refundable. For all other providers involved in your trip (hotels, guides, cruises, etc.) you will adhere to their individual cancellation policies. Occasionally, these may be very strict and may involve non-refundable deposits. When this is the case, travel insurance is suggested to protect you from the unexpected. **\*Hopper Travels reserves the right to adjust these fees at any time. Effective July 7, 2020.**